

Alternative Dispute Resolution System ADR UBUNTU TUTORIALS

HOW TO CREATE A NEW PROFILE

5 January 2024

ADR UBUNTU/TUTORIALS/HOW TO CREATE A NEW PROFILE

HOW TO CREATE A NEW PROFILE

1. User to log into the <u>www.adrubuntu.co.za</u> website. A user will not be in a position to utilise the benefits of the platform without creating a profile.



2. User to click on the **<u>REGISTER NOW</u>** link.



3. User to select the sign-up capacity of their profile. User can register either as an individual or entity.

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4. If user selects to sign-up as an individual, they then need to complete the information requested and as indicated below.

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5. If user selects to sign-up as an entity, they then need to complete the information requested and as indicated below.

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6. Once the user has provided the information and clicks on the SIGN UP button, he will be taken to the below mentioned screen indicating that a password has been sent to the users email address and that he must go to his/her inbox to complete the sign up.



7. The user will now go to his email address and view below mentioned email address. The user must then copy the temporary password provided and click on the website link provided in point 2.



8. The user will be taken to the log in page where they will then provide their email address and paste (fill in) the temporary password provided in the email received.

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9. The user will then be taken to a page where they will be given an opportunity to select their own unique password. Once selected they will then be in a position, to log into their profile with their new unique password. The new password must always be kept confidential.



10. Once reset the user will receive the below mentioned on screen message. The user can then click on the Log In button and use the new details to log into their profile.



11. Once logged in the user will be requested to complete the additional information required to finalize their profiles. The user will click on the link provided in the NOTIFICATION tab.

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12. Once the link is clicked on the user will taken to below mentioned page, which shall indicate to them what information is still required to be completed. Once completed the user will click in the SAVE button.

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13. Once saved the user will receive the below mentioned screen message. The users' profile has now been finalized and is now positioned to lodge a new dispute or respond to an existing dispute by clicking on the BACK button provided.

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